

THE NEWTOWN WAY

NEWSLETTER

Treating Patients Better
 Making patients better

THIS ISSUE 03- NOV

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Excellence in Imaging Services

Our commitment to providing top-notch imaging services ensures that you receive the care and attention you deserve. This edition of our Newsletter will focus on our excellent imaging services.

Access to Convenience: Walk-ins are welcome through the week, providing you with the flexibility to obtain imaging services at your convenience. Appointments are available for those who prefer a scheduled visit, ensuring minimal wait times. After hours are available on request.

At Newtown Medical Centre, we offer a wide range of imaging services to meet your diagnostic needs. Our state-of-the-art facility is equipped to provide the following service:

Ultrasound-

- Our ultrasound services employ cutting-edge technology for accurate and detailed imaging.
- Expert sonographers ensure a thorough examination to aid in precise diagnostics.

CT Scans-

- High-quality CT scans are performed by our experienced radiographers.
- Advanced equipment allows for detailed cross-sectional imaging for accurate diagnoses.
- The most affordable CT in the West

Echocardiogram: Discover the Beat of Your Heart with Echocardiograms. Embrace preventive care-your heart matters!

X-Rays-

- Quick and efficient X-ray services are available for various diagnostic purposes.
- Our skilled radiographers ensure a comfortable and streamlined experience.

Swift Turnaround Time: We understand the importance of timely results. Our commitment to efficiency means that you can expect your reports within 24 hours of your imaging appointment. This rapid turnaround time enables prompt communication with your healthcare provider for informed decision-making.

With an emphasis on patient care, our team ensures that your comfort and well-being are prioritized throughout the imaging process. Our radiographers are not only highly skilled but also dedicated to providing a professional and compassionate experience.

Discover the difference that personalized care, advanced technology, and a commitment to excellence can make in your imaging experience. At NMC we strive to exceed expectations and deliver the highest quality service and patient care.

Medical Director's Desk

Greetings from Newtown Medical Centre!

My initial encounter with the center was as a supportive partner during my wife's procedure. The genuine warmth and support she received from appointment scheduling to the procedure's conclusion were eye-opening. It made me realize that Newtown Medical Centre goes beyond the norm, prioritizing the human element often overlooked in medical establishments.

Coming from a bustling Public Hospital background, I've witnessed how the emphasis on medical procedures often overshadows the patient's well-being. We seem to have strayed from the World Health Organisation's definition of health, neglecting the holistic aspects of physical, mental, and social well-being.

While Newtown Medical Centre excels in Evidence Based Medicine, our commitment extends beyond clinical excellence. Every team member understands their role in nurturing the well-being of our patients. No patient walks this journey alone; the staff becomes a supportive family. Despite the challenges, we persist. As the newly appointed Medical Director, I emphasize that our mission transcends physical health restoration. We are dedicated to ensuring the well-being and peace of mind of our patients throughout their entire experience with us.

Best regards,
 Dr. Antony Pakinson

**EXCELLENCE
 IN IMAGING**

CARE IS WHO WE ARE

#THENEWTOWNWAY

MEET KIM- NURSING ASSISTANT & PATIENT NAVIGATOR:-



Meet Kim our exceptional patient navigator whose care and warmth create a truly remarkable experience for every individual under her watchful eye. In the realm of healthcare, Kim goes above and beyond, ensuring that each patient receives not only the necessary attention but also a touch of genuine compassion.

Kim's commitment to her role is exemplified by her unwavering dedication to the comfort and well-being of those entrusted to her care. From the grand gestures to the smallest details, Kim caters to the unique needs of each patient, making sure their experience is not only medically sound but also emotionally comforting.

What sets Kim apart is her proactive approach to patient care. Even when off duty, she extends her dedication by reaching out to ensure her patients remain comfortable and content. This extra mile, beyond the call of duty, reflects Kim's genuine concern for the holistic well-being of those she serves.

Within the healthcare team, Kim is not just a colleague; she is the epitome of warmth and kindness. Her interactions are marked by a genuine friendliness that creates a positive and supportive work environment. To her peers, Kim is not only a co-worker but also a source of inspiration—a compassionate force that elevates the entire team.

Beyond her role as a patient navigator, Kim takes on the unofficial title of "Work-Mom" for some. In addition to her professional duties, she extends her caring nature to her colleagues, making breakfast, tea, coffee, lunch—whatever is needed to ensure everyone is well-nourished and ready to tackle the day's challenges. In essence, Kim is more than just a patient navigator; she is a beacon of care and compassion, a professional whose warmth extends beyond the boundaries of her job description. Her impact is felt not only by those in her care but resonates throughout the entire workplace, creating a culture of genuine concern and support. Kim is a true asset, embodying the spirit of empathy and excellence in every aspect of her professional journey.

**OUR EMPLOYEES LISTEN WITH EMPATHY.
OUR EMPLOYEES ALWAYS ENSURE THE
COMFORT AND SATISFACTION OF OUR
CUSTOMERS.**

**OUR EMPLOYEES ARE WARM,
WELCOMING, COURTEOUS, POLITE, AND
PATIENT WITH EACH OTHER & OUR
CUSTOMERS.**

NEWTOWN MEDICAL CENTRE

THIS GIFT OF LIFE
EXECUTIVE **MEDICAL**

Is to

valid for 12 months

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TREATING PATIENTS
MAKING PATIENTS *Better*

#55 Woodford Street Port of Spain
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SHOW YOU CARE THIS CHRISTMAS

Lets put a smile on the face of a loved one. Give a gift of an executive Medical this Christmas. It is Valid for 12 month. Call in for more details.

EVENTS



OCTOBER CANCER AWARENESS

We continue to support the cause by educating more and more people on the importance of routine checks and screening. NMC had webinars for different corporate bodies, creating an opportunity to ask questions and gain assurance from medical professionals.

CIBC First Caribbean 5K/ 10K walk for the cure, NMC was there to make a difference. We all can make a difference as we encourage early detection, we can save a life.



NMC had a medical webinar on managing your pressure. Also promoting our chronic disease clinic.



Pink Friday - as staff support by standing up for every cancer survivor.



Celebrating staff on their birthdays.

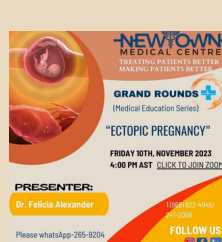
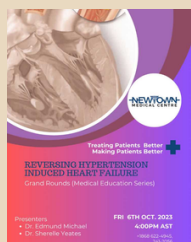


Our team was at the National Flour Mills Credit Union Appreciation day. The TTCAA Health, Safety and Environment Fair, the TT Ports Authority also invited the team to its health fair for staff. This is an opportunity to bring medical services to busy personnel. Also encouraging them to take advantage of our preventative medical packages and make their health top priority.



We attended the TT Medical Association conference at the Hilton this year. And also the HR Managers Association TT Conference at the Hyatt. It served to create awareness of the NMC brand. At the HRMATT conference we gifted a few participants the opportunity to explore some of our medical services between now and December the 31st, 2023.

MEDICAL EDUCATION SERIES (GRAND ROUNDS)



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us

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